

Important message from CCNCU regarding COVID-19 (CORONAVIRUS)

Cooperative Choice Network Credit Union place the health and safety of our members and employees at the highest priority. We are activity monitoring the rapidly changing developments surrounding the COVID-19 to safeguard the well-being of our membership and staff. During this time of uncertainty, as always, we value your membership and are committed to serving your financial needs. We will continue to update information as it becomes available.

In order to help promote social distancing and minimizing the spread of COVID-19, we have made the difficult decision to close our lobby services until further notice. Our drive-thru at our Members Choice CU Division's Peoria and Pekin offices are open regular business hours with expanded services.

Financial Hardships

CCNCU is aware that members have been impacted by the COVID-19 pandemic and we are committed to help in any way possible. If you are experiencing hardships and are in need of assistance, please contact your division or (309)621-7930. Questions regarding your loans can be sent to lending@ccncu.com.

Where is my Economic Impact Payment?

Haven't received your Economic Impact Payment deposit yet? Visit the [IRS website](#) to check the status of your payment.

Consider using one of these ways to Access Your Account

- **Online Banking and Mobile App:** Access your account 24/7. Manage your accounts, make transfers, make loan payments, apply for loans, pay bills and more with.

Not enrolled?

Enroll in CCNCU Online Banking today! >

 Download the CCNCU Mobile App today!!!

 App Store >

 Google Play >

Mobile Deposits available through the CCNCU Mobile App. Be sure to include "For CNCU Mobile Deposit Only" when endorsing your check.

- **CCNCU Debit/Credit Card:** Use your CCNCU Debit or Credit Card to securely shop anywhere (including online and in-app purchases) while reducing the spread of germs and limiting your risk of exposure.
- **Surcharge-Free ATMs:** Find on of over 35,000 Surcharge-Free ATMs.
[Find one near you.](#)

Be Aware of Coronavirus Scams

While we all endure the impact of COVID-19 together, CCNCU wishes to remind you, that scammers will use any vulnerability they can for an opportunity to phish for sensitive information that can lead to financial loss and burden.

As a reminder to our members, CCNCU will not call, email or text you asking for personal identifying information

In addition, the United States Government will not call you personally to threaten arrest or tax withholdings if you refuse to pay them by purchasing gift cards, providing your debit/credit card information over the phone or send a wire.

Scammers are smart. They use illegal robocalls to try and scam you for Coronavirus treatments to work-at-home schemes. They may send emails with real information or information that is familiar to you hoping you will click on their link to infect your computer with malicious malware. They often use fake email addresses and spoof phone numbers or texts to get you to share valuable personal information – like account numbers, Social Security Numbers, or your login IDs and passwords to steal your money, your identity or both.

[Click Here](#) to learn more about what the FTC is doing about Coronavirus Scams.